

# Sacramento County Health Authority Commission Consumer Protection Committee Meeting

## Meeting Minutes

September 9, 2021, 11:00 AM – 1:00 PM

## Meeting Location

In compliance with County, State, and Centers for Disease Control and Prevention directives related to the COVID-19 public health emergency, this meeting was held remotely via webinar and conference call.

## Attendance

Name	Attendance	Name	Attendance
<b>SCHA Consumer Protection Committee Voting Members</b>			
Kyle Stefano, Chair	<input checked="" type="checkbox"/> Present <input type="checkbox"/> Absent	Kim Williams	<input checked="" type="checkbox"/> Present <input type="checkbox"/> Absent
John Landefeld, MD, Vice-Chair	<input checked="" type="checkbox"/> Present <input type="checkbox"/> Absent	Patricia Sherrod	<input type="checkbox"/> Present <input checked="" type="checkbox"/> Absent
Edwin Kirby	<input checked="" type="checkbox"/> Present <input type="checkbox"/> Absent		
<b>County Staff to SCHA</b>			
Jenine Spotnitz	<input checked="" type="checkbox"/> Present <input type="checkbox"/> Absent		
<b>Consultants to SCHA</b>			
Sarabeth Zemel	<input checked="" type="checkbox"/> Present <input type="checkbox"/> Absent		
Lisa Chan-Sawin	<input type="checkbox"/> Present <input checked="" type="checkbox"/> Absent		
Dawn Johnson	<input checked="" type="checkbox"/> Present <input type="checkbox"/> Absent		
Alexis Sabor	<input checked="" type="checkbox"/> Present <input type="checkbox"/> Absent		

Agenda Item	Time
<p><b>1. Welcome and Agenda Review – Kyle Stefano, Committee Chair</b></p> <p>Chair Kyle Stefano convened meeting at 11:05 am.</p>	11:00 – 11:05 am
<p><b>2. Presentation and Discussion: Review Findings from Consumer and Provider Survey and Department of Managed Health Care Data – Jenine Spotnitz, Sacramento County Department of Health Services</b></p> <p>Alexis Sabor, Transform Health, presented on the findings from the Consumer and Provider data survey. After her presentation, Jenine Spotnitz posed several discussion questions to the group. Some key themes from the discussion were that access to care was primary challenge. A Commissioner asked if it would be appropriate to give out information on how to file complaint with DMHC to ensure beneficiaries understand this process.</p> <p>A Commissioner noted that Sacramento County’s choice rate is very high according to DHCS. This means that people are choosing to</p>	11:05 – 12:05 pm

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<p>change health plans frequently, which disrupts access to specialty care. Another Commissioner agreed and noted that the GMC model is bad for patient access to specialty care and PCPs. Another Commissioner commented that providers and patients are being auto-switched according to the survey. Commissioners were interested in more information about why patients were switching MCPs.</p>	
<p><b>3. Presentation and Discussion: Review Scoring Criteria for Managed Care Plan (MCP) RFQ Vetting Questions – Jenine Spotnitz, Sacramento County Department of Health Services and Lisa Chan-Sawin, Transform Health</b></p> <p>Dawn Johnson, Transform Health, reviewed the draft scoring template for expert reviewers to score the RFQ Technical Responses.</p>	<p>12:05 – 12:45 pm</p>
<p><b>4. Public Comment – One comment per person, limited to two minutes.</b></p> <p>None.</p>	<p>12:45 – 12:55 pm</p>
<p><b>5. Next Steps and Adjournment – Kyle Stefano, Committee Chair</b></p> <p>Kyle Stefano adjourned the meeting at 12:43pm.</p>	<p>12:55 – 1:00 pm</p>

Members of the public are encouraged to attend. Public comments are accepted during designated time. Electronic or hard copies of documents are available upon request. To request documents, or if you wish to attend and need to arrange for an interpreter or a reasonable accommodation, please contact Jenine Spotnitz at [SpotnitzJ@saccounty.net](mailto:SpotnitzJ@saccounty.net) or (916) 216-1782. Electronic copies of documents will be emailed upon request and hard copies of documents may be picked up at 7001-A East Parkway, Sacramento, CA 95823. For more information regarding the Sacramento County Health Authority Commission, please visit our website at [Sacramento County Health Authority](http://Sacramento County Health Authority).